

Your Chobham Questionnaire

Headline results of our village survey

The analysis of over 1000 ChobQuest questionnaires that you have completed and returned to us has been a marathon task. We are still sifting through megabytes of data and thousands of comments to understand the messages that are important to you and, more importantly, what you want to see happen as a result.

This eight-page pullout section of the Parish Magazine is a summary of the headline statistics and key comments that the survey has produced. The statistics reflect exactly what you have told us, with no interpretation or comment applied to them - the information is "spin-free". It is a cross-section of all of the data available, and is intended to give you some overall feedback on the views of our community to stimulate thought and reaction.

If you want an electronic copy of this document (in PDF format) you can download one via the Internet from www.ChobQuest.net.

If you have any comments on the results, please email them to ChobQuest@Chobham.net or write to: ChobQuest, c/o Chobham Parish Council, Station Road, Chobham, Surrey GU24 8AZ.



PULL OUT THIS SUPPLEMENT AND KEEP

CHOB QUEST

The first definitive appraisal of our village since 1086 - The Domesday Book

We had an excellent 68% response from the 48:52 ratio of males and females that make up our village. The main outcome was that 65% wanted Chobham to stay as it is and 85% said that Chobham Common was very important to them. Interestingly 13% of Chobham people work in London, 21% work in Chobham, 52% did not want to see large scale business development. Traffic & transport were of major concern and 69% thought that traffic should be reduced, although there are 1.8 vehicles per household and 65% depend on their cars for transport. Of the population 44% are between the ages of 25 and 60, 32% are over 60 and 24% are under 25.

Chobham has 5,000 residents of which 3,000 are voters and there are 1,700 households

DEMOGRAPHICS of the total population

4%	have lived in Chobham less than 1 year	5%	have retired here
36%	have lived in Chobham more than 25 years	24%	loved village life
10%	have lived in Chobham all their lives	13%	came to Chobham for ease of commuting
16%	were born in Chobham	5%	of Chob Quest respondents are registered disabled

EMPLOYMENT of the working population

36%	employees	31%	of self run businesses are professional services (Consultancy, IT, etc);
15%	self-employed	11%	agriculture/horticulture
1%	unemployed	11%	retail
8%	in full-time education	People seeking alternative employment	
29%	have retired	35%	want part-time work
24%	work in Chobham	25%	managerial work
13%	work in London	38%	want to see encouragement for small scale businesses in Chobham;
13%	work in Woking/Guildford	52%	definitely do not want large scale business development
55%	of self-employed businesses are in Chobham	34%	want to see more jobs in Chobham

ACCOMMODATION / DEVELOPMENT

At least 130 people moved away from Chobham in the last year

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| <p>5% of households have a member looking for alternative accommodation</p> <p>36% thought the number of new houses built in the last 10 years was about right</p> <p>40% think Chobham needs homes for the young, single people and small families</p> <p>8% wanted to see more large family homes</p> | <p>30% thought Chobham should have more low-cost, tied, shared or restricted sale (to local people) accommodation</p> <p>24% thought there should be more private or local authority rented housing</p> <p>49% supported conversion of redundant buildings to housing</p> <p>30%+ thought new development should be either single units or less than 10 units.</p> |
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TRAFFIC & TRANSPORT

Average of 1.8 vehicles per household

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| <p>65% of residents depend on a car for transport;</p> <p>5% depend on public transport (excluding train)</p> <p>71% of residents experience difficulties getting out of Chobham, of those people
 54% because of congestion
 38% because of public transport</p> <p>79% think parking in the High Street should be banned or modified to reduce congestion</p> <p>10% regularly car-share for school or work,</p> <p>38% share for leisure trips</p> <p>26% think the bus timetables are poor</p> | <p>66% want to see improvements to timetables, of these
 54% to routes</p> <p>9% + consider taxi services inadequate</p> <p>Over 160 people would use a Chobham/Woking peak hours shuttle-bus service daily or weekly</p> <p>85% think parking facilities are reasonable</p> <p>69% consider there are major "danger spots" on the roads around Chobham of these
 22% Windsor Rd /Chertsey Rd.
 22% High Street
 17% Burrow Hill Green</p> <p>67% think that traffic speeding is a problem</p> |
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TRAFFIC & TRANSPORT Continued

45% would like to see more speed control measures of these

32% Windsor Rd

25% Chertsey Rd.

6% High St.

39% think cyclists' facilities in Chobham are poor

15% consider pedestrian facilities poor

33% consider horse riders' facilities are good or reasonable (5% thought they were poor)

Commuters

9% commute by train

10% commute by other public transport

Main causes of traffic problems are:

71% High Street parking

52% Lorry traffic

44% Hazardous rat-runs

34% Need for relief road

Thought condition good or reasonable;

65% pavements, verges and street lighting

79% roads

Thought condition poor

22% roadside care/street cleaning

44% snow clearance

PUBLIC SERVICES/LAW & ORDER

29%+ of households/car owners experienced theft, vandalism or personal threat in Chobham in the last 2 years

50% of vandalism and personal threat incidents were reported but virtually all burglaries were reported

The most concerning crimes/anti-social behaviours are

53% vandalism

49% theft

Thought good or reasonable

49% fire service

46% emergency ambulance,

31% police emergency;

36% thought that village policing was poor

55% thought that the Parish Council was aware of local concerns and feelings;

39% thought the Borough Council was aware and

26% thought the County Council was aware

32% were dissatisfied with the way the planning system is implemented in Chobham

60% thought community policing should be improved

ENVIRONMENT/AMENITY

33% of households experienced flooding/drainage problems

9% of households reported Common Access issues (6% unresolved)

Considered poor

13% mains drainage

12% telephone services

87% were willing to separate more of their waste for recycling

56% thought we should recycle more;

41% wanted more litter-bins

34% think that the surrounding countryside has got worse in recent years (4% thought it had got better)

390 people said they would be willing to work with a local conservation team

85% of respondents said that wildlife, plant life and recreational amenity of Chobham Common was important to them

The most liked feature of the village was

93% The High Street

87% Village Hall

80% Recreation Ground

70% Benham's Corner

63% Burrow Hill

the least liked was the Youth Centre 24%

55% complained about aircraft noise;

54% about litter in public places;

50% about traffic noise; and

1% about hunting

65% want Chobham to stay as it is; and

35% want to see it develop as a working community

Were you one of the 60% who thought community policing might be improved?



FACILITIES

88 children at pre-school,

136 at primary school

(46% at St Lawrence or Valley End)

81 at secondary school

(63% not in catchment schools)

14% of parents with pre-school children thought local facilities were Inadequate

74% thought that the local primary school was important to the local community

80% use local shops daily or weekly; respondents shop weekly in Woking (45%);

54% think the local shops good or reasonable

40% use the Post Office at least once a week

92% for postal services,

71% for vehicle tax,

40% for TV license and bill payment

16% are active members of St Lawrence or St Saviour's church;

75% are not an active member of any religious group

13% experienced difficulty getting to the doctor, hospital optician, chemist and chiropodist;

" we want a Bank " (405 said so)

" we want a Bookmaker " (one said so)

" Keep our village free of litter, broken glass and dog fouling "



LEISURE

People are most aware of

- 58% the Museum
- 46% Sports clubs
- 49% other clubs and societies

and least aware of youth facilities 23%

- 28% belong to a club or society in Chobham
 - 8% to a sports club
 - 7% to a political party
 - 2% belong to a youth association = 1 in 3 youths

Number of people who wanted the following additional amenities

- 700 + Fitness Club
- 170 bowling club
- 140 Cybercafe
- 100 luncheon club

170 people offered to help organise clubs and societies and

99 offered to work on community projects

9% think that the children's playground facilities are poor

84% of cinema/theatre goers go to Woking;

Chobham fulfils 15% of musical interests

360 people take part in adult education (13% in Chobham)

The percentage of people who thought the youth services were good or reasonable

- 40% rugby
- 21% scouts/guides
- 29% cricket
- 22% football
- 8% Young Farmers
- 6% Youth Club

When I suggested in the ChobQuest they could graze cows on Benhams corner, I didn't think for one moment that they would!

WHAT NEXT?

Further information from the ChobQuest survey will be published in upcoming issues of the Parish Magazine

A detailed analysis and report on the information gathered by ChobQuest will be produced in the near future and will be available to residents. A small charge may have to be made for pre-collated and bound issues, but it will be free to download from the Chobham Village website

www.chobquest@chobham.net.

This detailed report will form the basis of a parish plan which will be used to support an action plan to address the most important issues in the community.

**ChobQuest is an independent survey
sponsored by Chobham Parish Council,
with grant support from the Countryside Agency
and guidance from Surrey Community Action**

(and especially from their Village Appraisal co-ordinator, Sue Dovey).

The Questionnaire was compiled, captured and analysed using specialist software produced by the Cheltenham and Gloucester College of Higher Education. The questions themselves were derived from a standard set, based on the experience of many other communities who have undertaken a Village Appraisal *and, most importantly, from what you told us you wanted to ask on your reply cards last Autumn.*

The Working Group that has managed ChobQuest is a cross-section of the community, including Colin Lavender, Chris Chaney, Peter Coxhead, Michael Mallinson, Tariq Assi, Michèle Barker, Rev Andrew Body, Tony Edie, Simon Johnson, Nicholas Young, Richard Jordan & Dick Hart.

Without the help and support of many other members of the community to distribute, collect and capture data from the questionnaires, this project would not have been possible.

Finally, we would like to thank all residents who took the time to fill in the survey and return it –

because Chobham cares!

“ we would love our village to remain a village ”

quote from a Questionnaire